

Privacy Policy for the Cumfy App

Last update: April 26th, 2025

Ovega SAS, located at 4 Rue de la République, 69001 Lyon, France, informs users of the Cumfy app, as well as its customers, through this privacy policy, of the data processing it carries out as the data controller.

At Ovega, we respect your privacy and are committed to protecting the personal information you share with us. This privacy policy explains how we collect, use, and protect your information when you use our sexual journal app.

1. Collection and Use of Information

Ovega collects and uses information in several categories:

- **Partner and Sexual Activity Data:** You can add information about your partners (name, photo, preferences, etc.) and details about your sexual activities (date, location, practices). This information is stored locally on your device. Ovega does not collect or share this data with external servers.
- **App Usage:** Ovega may obtain anonymized information regarding the use of the app, such as the number of installations, app openings, errors, or bugs. This data is collected by the platforms responsible for publishing the app, either the Apple App Store or Google Play. It is used solely for statistical purposes to understand how the app is being used and to resolve technical issues.
- **In-App Purchases:** If you make in-app purchases through the app, Ovega may collect information about these purchases (date, type of purchase, and user contact details). This data is provided directly by Apple (via the App Store) or Google (via Google Play) and is used exclusively to assist users if needed, for example, to resolve payment-related issues.
- **Chat Support:** Some users may have access to support via chat, provided by the tool Crisp, a communication solution managed by Crisp IM SAS. If you contact our support via chat, personal information may be shared as part of your inquiry. We encourage you not to share sensitive information via this channel, and all data is processed in accordance with Crisp IM SAS's privacy policy: <https://crisp.chat/en/privacy/>.

2. Data Security

All the information you enter into the app is stored locally on your device. We encourage you to secure your device with appropriate measures, such as a password or screen lock, to prevent unauthorized access to your data.

Information collected through app usage, in-app purchases, and chat support is secured and shared only with the necessary platforms (Apple, Google, Crisp) and only when necessary to provide support or resolve technical issues.

Ovega does not sell any personal data related to Cumfy.

3. Sharing of Information

Information collected is shared only in the following circumstances:

- **Through Publishing Platforms:** Apple and Google may collect anonymized information regarding the use of the app for their own analysis, according to the privacy settings of your devices.
- **In-App Purchases:** Information related to purchases is transmitted to Apple or Google to process the transaction and provide assistance if needed.
- **Chat Support:** If you use chat support, your exchanges are processed by Crisp IM SAS to resolve your issues.

No personal data is shared with third parties for commercial or advertising purposes. Any advertisements, if introduced in the future, will be handled locally on your device without sharing data with our partners.

4. Changes to the Privacy Policy

Ovega reserves the right to modify this privacy policy at any time. We encourage you to regularly check this policy to stay informed of any changes.

5. Contact

If you have any questions or concerns about this privacy policy or how your information is processed, you can contact us at the following address: contact@ovega.fr